

3450 W. Wheatland Rd., Suite 425, Dallas, TX 75237 (Physician Office Building II) P (972) 298-6641 F (972) 298-2749

Welcome to our practice. We appreciate your selection of our office to serve your medical and cosmetic needs. Our goal is to provide you with exceptional and individualized care through the wide array of plastic and reconstructive procedures that Dr. Hopkins performs.

A native of Fort Worth, TX, Dr. Hopkins began his medical career in 1987 when he received his D.D.S. from the University of Texas Health Science Center in San Antonio and then specialized in Oral and Maxillofacial Surgery at the Washington Hospital Center in Washington, D.C. He then attended Medical School at the University of Alabama in Birmingham, graduating in 1993.

He completed six years of specialized training in Plastic and Reconstructive Surgery at Providence Hospital in Southfield Michigan, and Hand, Upper Extremity & Microsurgery at Baptist Hospital in Oklahoma City, OK. Dr. Hopkins has been in private practice here in Dallas since 1999.

Dr. Hopkins is a member of the American Medical Association, Texas Medical Association, Dallas County Medical Society, and the American Society of Plastic Surgeons. He is currently on staff at Methodist Charlton Medical Center, Methodist Dallas Medical Center, and Methodist Mansfield Medical Center.

Dr. Hopkins is triple board certified, with board certifications from the American Board of Plastic Surgery in both Plastic and Reconstructive Surgery and Hand Surgery, as well as the American Board of Oral and Maxillofacial Surgery.

Our entire staff operates as a team. We take great pride in each staff member's training and capabilities, and we hope you share our confidence in our ability to serve you fully.

Our office is open Monday through Friday from 8:15 a.m. to 3:00 p.m. Patients are seen by scheduled appointments only. We ask that you arrive approximately 15 minutes prior to your appointment, and you may be asked to reschedule your appointment if you are more than 5 minutes late. We understand that appointments may need to be changed, so we ask that you kindly call 24 hours in advance if you cannot keep your scheduled appointment.

We have attached our patient registration forms and request that you complete them prior to your scheduled appointment. Along with your registration forms, we ask that you bring your picture ID, insurance card(s), and a list of any medications you are currently taking.

Please don't hesitate to contact our office with any questions prior to your appointment. We look forward to meeting you!

Sincerely,

Lisa Serna Practice Coordinator



HomeCell Phone/Teléfono	Date/Fecha
Patient Name/Nombre	SS #
SexMF Age Date of Birth Edad Feche de naciemiento	
Email	Preferred Communication
Correo Electronico	Home WorkCellEmail
In case of an emergency, who may we contact? Persona en caso de un emergenia?	
Emergency contact phone/Numero de telefono emergencia	
Pharmacy Name and Location(Farmacia)	
Insurance	Information/Seguro Medico
Primary Insurance	Phone
Subscriber ID	Subscriber Group
Secondary Insurance	Phone
Subscriber ID	Subscriber Group
Workers Compensation Insurance	Phone
Claim Number	Adjuster's Name
Employer	Employer's Phone
I certify that I, and/or my dependent(s) have insurance coverage w if any otherwise payable to me for services rendered. I understand authorize the use of my signature on all insurance submissions. The information to the above referenced insurance carrier(s) and	Release/Asignacion y Lanzamiento pith the above listed carrier(s) and assign directly to Dr. Hopkins all insurance benefits, I that I am financially responsible for all charges whether or not paid by insurance. I he above referenced doctor, may use my health care information and may disclose such their agents for the purpose of obtaining payment for services and determine its. This consent will end when my current treatment plan is completed.
Firma/Signature of patient, parent, guardian or personal re	presentative Date/Fecha
Imprimir nombre/Print name of patient guardian represen	ntative Date/Feeba



Medical History Page 1

In this time of rapidly expanding medical knowledge and the increasing specialization associated therewith, there exists a very real risk of the specialist physician not being aware of the general health and medical background of the patients. On occasion, such information may critically affect what procedures we can safely undertake on you and under what circumstances. We therefore ask that you give us the following medical information.

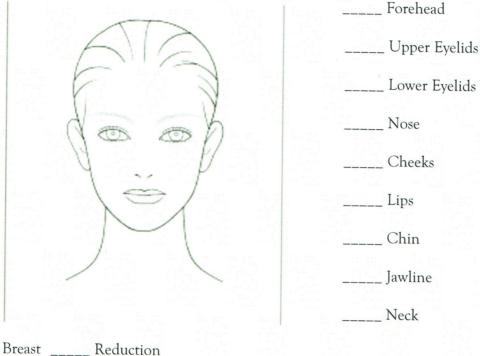
Age: Height: Weight:	Occupation:	
Reason for seeing a plastic surgeon:		
Please check any other areas of interest: ☐Breast ☐ ☐ Eyelid Surgery ☐Injectable - Botox/Juvederm	Lift/Reduction 🗆 Breast Aug	gmentation Tummy Tuck Face Lift
Please list any medication you are currently taking 1 Dosage:	, including non-prescription (2.	drugs, vitamins, and/or herbals:
3 Dosage:	4.	Dosage:
5 Dosage:	6.	Dosage:
Please list all drug allergies and reactions: 1 Reaction	2	Reaction
3Reaction	4	Reaction
Please check if you have ever used: ☐ LSD ☐ Co	ocaine 🗆 Marijuana 🗀 No	one \(\subseteq \text{Other} \)
Are you or have you ever been a smoker? □Yes [
How much are/were you smoking?		
How much alcohol do you drink?		
Is there any possibility that you may be pregnant?		
Have you or any member of your family ever had a breathing problems or unexpected fevers) \(\simeg\) Yes	an unusual reaction to anesth	esia? (Ex. Muscle weekness, jaundice.
Have you ever seen a cardiologist? □Yes □No		
Date of your last EKG:		
Have you ever had a mammogram? ☐ Yes ☐No	Data and Regults	
Please list all the surgeries you have had (include p		
1 Date	2.	or linesses of hospital admissions with dates: Date
3Date	4	Date
Who is your primary care physician (PCP)?		Phone:
Who may we thank for referring you, if other than	ı your PCP?	
I verify that the above information is true and accu	irate to the best of my knowle	edge.
Signature		Date

Print Name

		Jeff	rey D. Hopkins, M.D. Me	edical His	tory l	Page 2	1 4	
Patient Name:				DOB:				
Family History - Has any blood r	elative e	ever ha	ad the following?					
	Y	N		Y	N		Y	N
Breast Cancer			High Blood Pressure			Kidney Disease	1	1
Melanoma			Heart Disease			Depression		
Stroke			Diabetes			Blood Clots		
Past Medical History - Have you	ever ha	nd the	following?					
	Y	N		Y	N		Y	N
Heart Disease			Asthma			Thyroid Disease		
Arthritis			AIDS or HIV		•	Bleeding Tendency		
Anemia			Mitral Valve Prolapse			Stroke		
Diabetes			High Blood Pressure			Hepatitis		
Cancer (Type)			Stomach Ulcer			Blood Clots/DVT/PE		
Glaucoma			Kidney Disease					
Do you CURRENTLY have any		the last two last to the last two last					基本是	
Constitutional	Y	N	Gastrointestonal	Y	N	Respiratory	Y	N
Fever			Heartburn			Painful respiration		
Chills			Nausea			Shortness of breath		
Malaise			Hemorrhoids			Cyanosis		
Weight Changes			Hepatitis			Night Sweats		
Increase/Decreased Appetite			Loss/Gain of appetite			Exposure to TB		
Night Sweats			Difficulty swallowing			Wheezing		
Skin			Jaundice			Date and results of last chest		
Rash	1		History of Ulcers, Polyps, Tumors			x-ray		
Itching			Tumors					
Color Change			Conitaryalmony			Throat and Mouth		
			Genitourinary			Hoarseness		
Escessive sweating Abnormal nail/hair growth			Dysuria			Change in voice		
Texture Change			Urgency			Bleeding/Swollen Gums		
Texture Change			Frequency			Recent tooth extraction		
Head			Nocturia STD			Frequent sore throat		
Headaches			Blood in urine			Soreness of tongue		
Dizziness			Polyuria Polyuria			Mouth ulcers Disturbance of taste		
Syncope			Hesitancy			Disturbance of taste		
History of secvere head injury			Dribbing			Nose		
ricery of occurre ficult frighty			Passage of stone			Obstruction	1	
Eyes			Tassage of storie			Nose Bleeds		
Blurring			Ears			Sinus pain		
Diplopia			Hearing Loss			Sense of smell		
Photophobia			Pain			Frequent colds		
Pain			Discharge			Postnasal discharge		
Visual acuity problems			Tinnitus			1 Oothaan distinge		
Recent changesin vision			Vertigo			Endocrine		
<u> </u>						Enlarged Thyroid		
Cardiovascular			Neurological			Heat/Cold Intolerance		
Chest Pain	200		Syncope			Weight Change		
Palpitations			Seizures			Changes with hair		
Hypertension			Weakness/Paralysis			Diabetes		
Shortness of breath			Abnormal sensations			Polydipsia		
Leg Pain/Swelling			Tremors					
Night waking due to breathing			Loss of Memory			Psychiatric		
		1				Depression		
Hem/Onc/Lymph			Musculoskeletal			Mood Changes		
Anemia	***		Joint Stiffness			Suicidal thoughts		
Thrombophlebitis			Joint Pain			Irritability		
the control of the second control of the control of			Swelling/Redness					
Tendency to bruise			Swelling/ Rediress					



As a triple board certified plastic surgeon, Dr. Hopkins offers a wide array of cosmetic procedures. Please note any areas you would like to ask about during your visit today by checking the boxes and marking the specific areas of concern on the diagram.



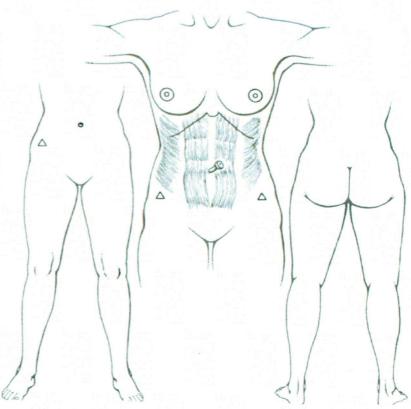
____ Augmentation
____ Lift

Arms ____ Lift (Brachioplasty)

Abdomen/Flanks
____ Tummy Tuck
____ Liposuction

Buttocks ____ Lift
___ Augmentation

Thighs ____ Liposuction
____ Lift





PRACTICE POLICIES

1. Dr. Hopkins sees patients by appointment only on Monday and Tuesday and again on Friday morning. You may reach our office staff during the following times:

Monday - Friday 8:00 a.m. to 3:00 p.m. $^{\sim}$ Closed from Noon - 1:00 p.m. for lunch

- 2. All patients to our office are asked to <u>arrive 15 minutes prior</u> to your scheduled time to complete or review any necessary paperwork and other administrative matters. Late patients will be rescheduled.
- 3. Our office does make courtesy calls to remind you of your appointment. We also provide you with an appointment card as well as offering you an option for Auto-Remind (email, text, voice). Please take note that we do charge a no-show fee for all missed appointments. Please plan accordingly.
- 4. Three consecutive no shows, cancellations or rescheduled appointments will result in termination of care due to non-compliance.

 Two rescheduled or cancelled surgeries will also result in a termination of care due to non-compliance.

 Patient Initials
- 5. We require a minimum 24-hour rescheduling or cancellation notice. We do enforce a \$50.00 administrative no show fee that must be paid prior to rescheduling your next appointment. Major hospital surgeries and minor office procedures covered by insurance that are cancelled with 3 days or less notice will be charged an administrative fee of \$250.00.
- 6. The best time to get a prescription refill is at your appointment. When this is not possible, we ask that you contact your pharmacy and have them fax refill requests during business hours to (972) 298-2749. Please allow 3 business days to process these requests.
- 7. Non-Emergency prescription refill requests outside of business hours may incur a \$75.00 administrative fee on your account. Please DO NOT call Dr. Hopkins after hours for a prescription refill or any other non-emergent issue. If Dr. Hopkins is called, for non-emergent issues or prescription refills, the administrative fee will be required to be paid prior to your refill being sent or your next office visit. If you have a medical emergency outside of our business hours listed above, please call 911 or visit your nearest emergency room.
- 8. Patients are responsible for notifying us of any changes to insurance coverage, home address and/or phone number as well as new medications or other matters affecting your treatment plan.
- 9. Certain health insurance plans require a referral or prior authorization from your Primary Care Provider (PCP) before visiting a specialist and this is the patient's responsibility. Failure to follow your plan requirements may result in lower or no payment and the balance in full will be due by the patient.
- 10. Under the full consent of the patient, clinical photographs may be taken by the physician or staff. The photographs shall be used for medical, scientific, marketing or educational purposes and shall remain the property of Jeffrey D. Hopkins, D.D.S., M.D.
- 11. Dr. Hopkins makes every effort to keep on schedule; however, as a surgeon treating emergencies this is not always possible. We know your schedule is busy and we greatly appreciate your understanding if he is running behind schedule.

12. Practice and Financial Policies may be amended by			
Patient or Guardian Signature	Date		

^{*}Adult signing for minor patient agrees to the above notice of Practice Policies



FINANCIAL POLICY

We are dedicated to providing the best possible care for you, and we want you to completely understand our financial policies.

- 1. Knowing your insurance benefits is your responsibility, and your policy is a contract between you and the insurance company. As a courtesy, claims will be filed based on the information you provide to us.
- 2. Insurance coverage may change at any given time and the patient is expected to provide a valid insurance card at each appointment. It is your responsibility to notify us of any changes which may affect outstanding claims. We also request notification of new phone numbers or home address.
- 3. Patients with insurance are expected to pay any co-payments, deductibles, co-insurance amounts and non-covered services at the time the service is rendered.
- 4. Cosmetic consultations are \$100.00 and must be paid at the time of scheduling. If you miss your appointment and wish to reschedule, you will be required to pay another consultation fee. Cosmetic surgical procedures will require a 20% deposit at the time of scheduling and is refundable until two weeks prior to the scheduled surgery date. Cosmetic and surgical procedures not covered by insurance are expected to be paid in full two weeks prior to the scheduled surgery date.
- 5. The financial responsibility of the patient may change depending on how the insurance company processes the claim. A statement will be sent with the balance due and it is payable upon receipt.
- 6. Questions regarding coverage or disputes on processed claims should be directed to the insurance carrier at the customer service number listed on your card.
- 7. We require a minimum 24-hour rescheduling or cancellation notice <u>We do enforce a \$50.00 administrative no show fee</u> for all medical appointments, that must be paid prior to rescheduling your next appointment. Major hospital surgeries and minor office procedures covered by insurance that are cancelled with 3 days or less notice will be charged an administrative fee of \$250.00. We also require a credit card number when scheduling, but it is only charged if the patient no-shows the appointment.
- 8. <u>Dr. Hopkins charges a \$75 fee to complete disability forms, employment fitness for duty or FMLA forms.</u> These forms should be completed by the patients' PCP. If records are needed, they may be requested by the disability office and/or the employer. The patient is also welcome to sign a medical records release form to be sent to another party.
- 9. Workers' Compensation claims will become the full responsibility of the patient in the event the claim is denied. It is the patient's responsibility to provide the office with this information. Appointments will be rescheduled if the patient does not have this information or the patient can pay a self-pay office visit fee. We do not participate in third party liability insurance claims (auto, homeowner, etc.).
- 10. In the event your account becomes past due a late charge may be assessed and added to the balance. If no payment has been made after receiving your third statement, your account will be submitted for collection, and any costs, lawyer fees or other expenses will become your responsibility and added to your account. Non-compliance of our financial policy could result in termination of care.
- 11. Our office accepts cash, VISA, MasterCard, Discover, and American Express. Financing is available through Alphaeon and Care Credit and is based on their approval of your online application.

I have read and understand the above financial policy and hereby authorize the submission of medical claims to my insurance carrier for the
purpose of payment. I assign all insurance payments to Jeffrey D. Hopkins, D.D.S., M.D. Inc. and agree to accept full financial responsibility of an
amount not covered or paid by my insurance.

	9.32	
Patient or Guardian Signature	Date	

*Adult signing for minor patient agrees to this policy and accepts financial responsibility of the account.



Jeffrey D. Hopkins, M.D. 3450 W. Wheatland Rd., Ste. 425, Dallas, TX 75237 P (972) 298-6641 F (972) 298-2749

RE: Financial Preparedness for Surgery

This letter is given to all patients being seen in our office for a surgical consultation with Dr. Hopkins.

After your consultation, our office will seek an authorization for surgery from your healthcare provider. This can take up to three weeks. Once received, our team will obtain information regarding your benefit coverage which includes deductibles, coinsurance and/or any copay due. Any patient out-of-pocket (OOP) responsibility must be paid prior to surgery. This will be an **estimated** fee only.

Please note, we ONLY obtain benefits for Dr. Hopkins services. We **do not** obtain benefits for the hospital, anesthesiologist, laboratory and/or radiology fees. You must anticipate paying an OOP fee to the hospital on the day of your pre-operative appointment. The hospital <u>will not know</u> what your OOP fee is until you are scheduled for surgery.

We <u>require</u> patients to contact the financial services department at MCMC or MDMC after we have scheduled your future surgery. The contact information will be provided to you at the time you are notified of the approval but it is also listed below for your future reference. We also <u>require</u> that you contact your health insurance to discuss your benefits such as deductibles, copays or coinsurance the patient <u>is responsible for</u>.

Some surgery procedures are covered under an insurance global period, which means that your post-operative care is covered under your surgical payment for a certain number of days after surgery (10/30/60/90 days). However, if there is a balance after your claim pays, you **will be required to pay** it prior to future appointments. If you need assistance with this, please visit our website @ www.drjhopkins.com for links to Care Credit and/or Alphaeon Credit.

Should you have any questions about your OOP fees, please call our office.

Thank you.						
Patient Signature				Date		
Print Patient Nam	e					

*MCMC- Methodist Charlton Medical Center Financial Services- 214-945-5516

*MDMC- Methodist Dallas Medical Center Financial Services- 214-947-3422



HIPAA PRIVACY NOTICE

Our practice is dedicated to maintaining the privacy of your individually Protected Health Information (PHI). In conducting our business, we will create records regarding you and the treatment and services we provide to you. We are required by law to maintain the confidentiality of health information that identifies you.

We also are required by law to provide you with this notice of our legal duties and the privacy practices that we maintain in our practice. Your PHI may be used for your medical treatment and may be used in the Healthcare Operations of our business. Examples of this may be filing a claim to your insurance company, sharing your health information with others you authorize or with other professionals who are treating you.

You have many rights under HIPAA and our complete policy explains those rights in detail. Examples of those rights include the following:

I have read and understand this modified version of Jeffrey D. Hopkins, D.D.S., M.D.'s HIPAA notice. I

- You have the right to restrict certain uses of your PHI.
- You have the right to inspect and copy your PHI.
- You have the right to receive an accounting of disclosures of PHI.
- You have the right to receive a paper copy of our complete Notice of Privacy Practices

Am also aware a complete version of this notice is available and a copy is available upon my request.

Patient or Guardian Signature

Date

HEALTH INFORMATION CONTACT AGREEMENT

Please contact me with my health information (test results, etc.) as follows:

Home Number

Work Number

Cell Number

Cell Number

May leave messages on my home answering machine:
Yes No
May leave messages on my work voice mail:
Yes No

Messages concerning my medical care may be left with:

Patient or Guardian Signature

Date



Advanced Directive

An advance directive is a legal document that says how you want to be cared for if you are unable to make decisions. You can include what medical treatments you would want and who you would trust to make decisions for you.

An advance directive can also include other legal documents. A living will is a list of treatment preferences. It can be used to indicate whether you would want cardiopulmonary resuscitation (CPR), tube feedings, a breathing machine, or certain medicines, like antibiotics.

The durable power of attorney for health care document identifies the person you would want to make medical decisions for you. This person is also called a proxy. Your proxy should be familiar with your values and wishes.

Advanced directives consist of the following legal forms:

- Directive to Physician and Family Surrogate
- Medical Power of Attorney
- Out-of-Hospital Do-Not-Resuscitate Order (DNR)
- Declaration of Mental Health Treatment

Yes, I have (please provi			tive. py of your ad	vanced direc	ctive)			
No, I do n	ot have a	n advance	d directive					
Patient Signature						Date		
Guardian or Perso	onal Repr	esentative				Date		
Relationship to pa	tient							



Plastic Surgeon's warning to all patients who smoke:

As a smoker, or if you are exposed to second hand smoke, you can potentially develop complications such as poor wound healing, infection and bad scarring after surgery. Wounds will not heal without a good blood supply and circulating oxygen. Smoking reduces the blood flow to the wound by constricting small blood vessels; it reduces the ability of hemoglobin to move oxygen to the wound; and it reduces the amount of oxygen delivered to the wound. Smoking increases the risk of surgical wound infections.

Smoking poses problems for hand surgeries. Reduced blood flow is of specific concern in the hand, largely because there are so many tiny blood vessels in these extremities. Smoking a single cigarette can reduce blood flow to the fingers by more than 40 percent for up to an hour.

If you are having a breast lift or reduction and you smoke, your nipples could turn black and fall off. If you are having a tummy tuck and you smoke, you may get an infection resulting in a big gross open wound that will take three months to heal. If you are having a facelift and you smoke, the skin of your cheek could turn black and slough off, leaving exposed fat.

Smokers undergoing plastic, hand or wound surgery are at greater risk of an unsuccessful surgical out-come.

Quitting Smoking Before Surgery

In order to heal well after surgery, you should quit smoking.

- If you are unable to quit smoking cold turkey, start nicotine replacement therapy as soon as
 possible. You can buy nicotine gum, nicotine lozenges and nicotine patches at your local
 pharmacy. Additional smoking cessation medications need a prescription from your
 primary care physician.
- Quitting smoking at least four weeks before and for eight weeks after surgery will help surgical wounds heal with markedly decreased risk of post-surgical complications.
- Wound dressings, clothing, furniture and wallpaper absorb cigarette smoke. If you live in a
 home where there is smoke (secondary hand smoke), your wound healing may potentially
 be compromised.

Patient Signature			Date	